

Health Plan Contact List

Primary Contact Organization

The Corps Network

The Corps Network is a national membership organization providing various services to its member corps, including sponsorship of The Corps Network Health Plan. The Corps Network Health Plan complies with all AmeriCorps/CNCS requirements. Service organizations must be members in good standing with The Corps Network to be eligible for the Rachael Zwerin, Member Services Associate

Phone: 1-202-495-2579

Email: rzwerin@corpsnetwork.org Website: www.corpsnetwork.org

Willis Towers Watson (WTW)

WTW, as the broker for The Corps Network, created the Health Plan in February of 1992. They provide ongoing management of the insurance program. WTW is also available for general questions and concerns from program administrators.

Email: WTW TCNteam@willistowerswatson.com

CIGNA - Group Number 3338030

Cigna administers the medical/prescription drug coverage. That includes claims processing and customer service, as well as virtual ID cards.

Customer Service (Medical/Prescription)

Phone: 1-800-244-6224

Website: www.cigna.com or: www.myCigna.com

CIGNA Provider Network

The OAP network allows you to receive a higher benefit from the plan and reduce your out-of-pocket expenses for both medical and prescription drugs. Members can access high quality providers by looking for those with a "Tier 1" designation (when available).

Provider Lookup

Phone: 1-800-244-6224

Online: www.myCigna.com or the myCigna app

SMIC (an Amwins company)

Eligibility, billing, and premium collection are handled by SMIC. SMIC provides the enrollment portal for ongoing additions and terminations as well.

SMIC Team

Group email: smic.tcnsupport@amwins.com

Phone: 1-715-303-6115

CIGNA – Dental and Vision Coverage (optional)

CIGNA is the insurance company contracted to handle the dental/vision benefits available under The Corps Network Health Plan. They process the claims and provide customer service.

Customer Service/Claim Forms

Dental - Phone: 1-800-244-6224 Vision - Phone: 1-888-353-2653 Website: www.myCigna.com

Claims Addresses

Medical/Dental Claims Vision Claims

The Corps Network Claims The Corps Network Claims

PO Box 182223 PO Box 385018

Chattanooga, TN 37422-7223 Birmingham, AL 35238-5018

Customer Service

Phone: 1-800-591-2611

Website: marketplace.viabenefits.com

Via Benefits - Post service marketplace for individual health plans

Free online resource where you can shop for and enroll in

health insurance for after your service coverage ends.